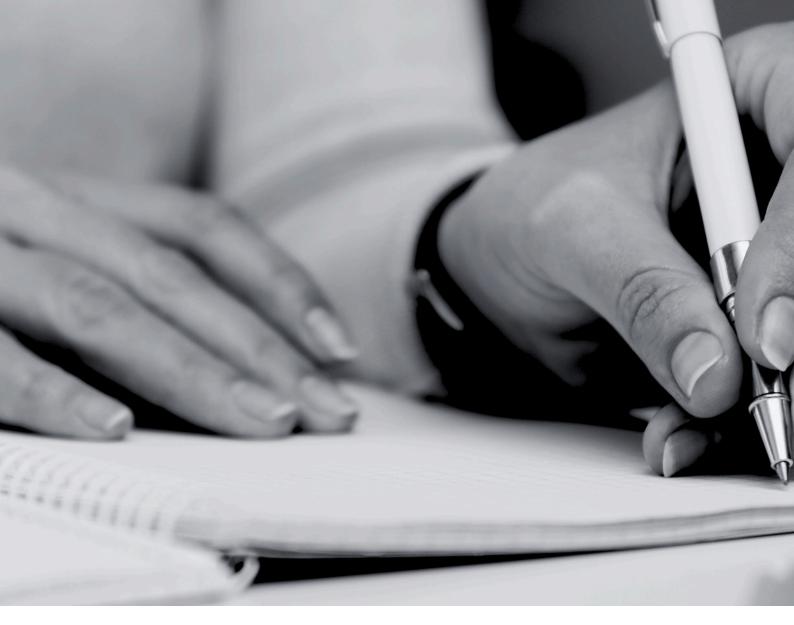
# FAITHFUL EXECUTIVE



# RECRUITMENT AND CONSULTING MYTHS & INSIGHTS

FAITHFUL EXECUTIVE WHITE PAPER

DECEMBER 2024

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A THREE-PART STRUCTURE TO PRESENT OUR VISION OF RECRUITMENT AND CONSULTING IN TODAY'S EVOLVING LANDSCAPE.

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- A unique story and proven expertise in consulting and recruitment
- Delivering tailor-made solutions for recruitment and strategic consulting
- A holistic, multi-channel communication approach

#### FAITHFUL EXECUTIVE

# INTRODUCTION



In this White Paper, Faithful Executive explores a cornerstone of its activity: Recruitment and Consulting. However, we have chosen an unconventional approach: questioning traditional ideas and breaking common myths to better evaluate the challenges, opportunities, and benefits of a well-structured recruitment and consulting strategy.

Drawing from our decade of experience and insights gathered from our network of executives and partners, we address the current recruitment and consulting landscape in a dynamic, globalized market, especially in the context of the Middle East.

This guide will provide:

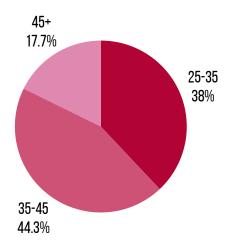
- An analysis of current recruitment trends and consulting challenges, with a focus on the Middle East market, highlighting key sectors like technology, energy, and finance.
- A detailed look at the recruitment and consulting cycle, from identifying needs to onboarding talent and delivering consulting solutions.
- An overview of Faithful Executive's expertise in leveraging both human and technological intelligence to drive success.

We hope this paper serves as a valuable resource for organizations looking to elevate their recruitment and consulting strategies and secure the leaders of tomorrow.

**Dorothée BAUDE** Founder and CEO of FAITHFUL EXECUTIVE

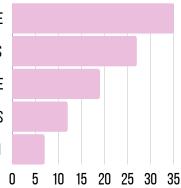
# KEY FIGURES OF OUR PANEL

#### AGE GROUP

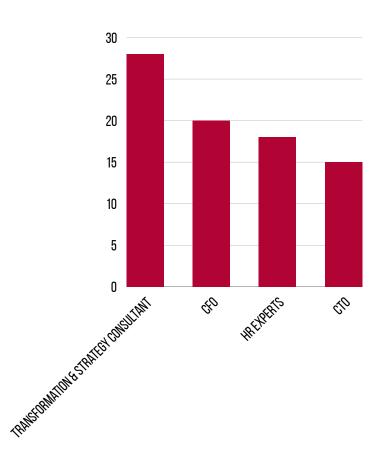


#### INDUSTRY SECTOR

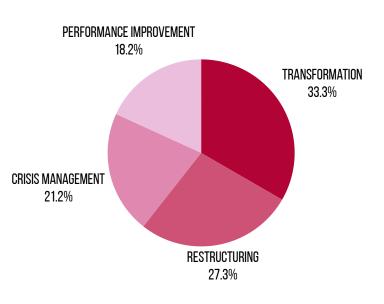




#### POSITIONS



#### CONSULTING AND RECRUITMENT ENGAGEMENT



FAITHFUL EXECUTIVE

# PART 1.

DEBUNKING (FALSE) MYTHS ASSOCIATED WITH RECRUITMENT AND CONSULTING TO SET THE RIGHT EXPECTATIONS

#### **A BIT OF HISTORY**

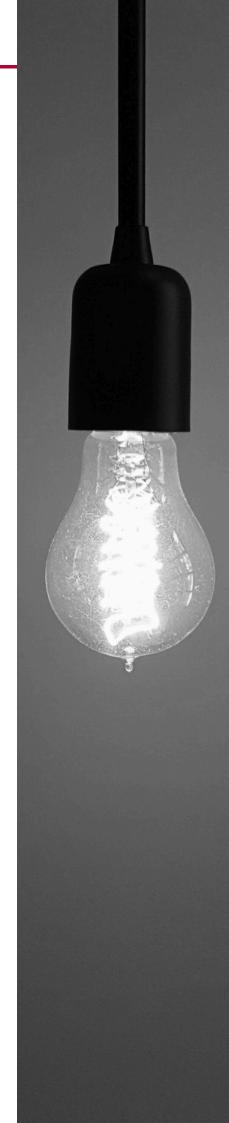
Recruitment and consulting practices have evolved significantly in recent decades, particularly in regions like the Middle East. While recruitment and consulting started with traditional methods such as newspapers and job fairs, they have rapidly adapted to new technological advancements and business dynamics. Today, the focus has shifted to strategic recruitment and consulting, helping businesses thrive in an increasingly complex and competitive environment. In the Middle East, recruitment and consulting have gained prominence over the past two decades, particularly with the region's rapid growth in sectors like finance, technology, and healthcare. These practices are now viewed not just as a solution to immediate hiring needs, but as strategic tools that help businesses address long-term challenges and seize opportunities.

#### A DIVERSIFICATION OF ROLES AND CHALLENGES

Survey results confirm a growing trend toward the diversification of recruitment and consulting services. When asked what these services represent, the responses were varied:

- 86% see recruitment as a transformation tool for companies.
- 84% view consulting as a driving force for change.
- **79%** consider recruitment firms as partners for leadership interim solutions.
- 77% link recruitment to crisis management and talent alignment.

Moreover, 58% and 51% of respondents believe that recruitment is closely tied to operational consulting and project management, respectively.



Recent studies have shown that recruitment and consulting assignments are driven by a range of strategic goals. The current trends include:

- 29%: Driving significant transformations within organizations.
- 27.5%: Addressing urgent talent needs in critical situations.
- 24.5%: Temporarily replacing strategic roles.
- 15%: Improving overall company performance through the right talent.

In all cases, recruitment and consulting professionals are seen as experts in their field by 51% of respondents, while 49% regard them as versatile leaders who can help shape organizational success. Furthermore, 96% of respondents believe that these solutions are essential for future growth, recognizing their effectiveness in navigating complex business environments

#### **DEBUNKING COMMON MYTHS: ADJUSTING EXPECTATIONS**

Despite the positive outlook, several misconceptions about recruitment and consulting still persist. We will address the most common myths and provide clear responses based on our 10 years of experience. Dispelling these myths is essential to align expectations and harmonize the stakeholders involved in recruitment and consulting assignments, including businesses, recruitment firms, and consultants.

# Recruitment and Consulting are solutions for the future, according to our panel

« RECRUITMENT TODAY IS ABOUT FINDING THE RIGHT FIT THAT ALIGNS WITH THE COMPANY'S LONG-TERM GOALS AND DRIVES TRANSFORMATION. »

« CONSULTING SERVICES ARE
VALUABLE FOR COMPANIES OF ALL
SIZES. FROM STARTUPS TO
MULTINATIONAL CORPORATIONS,
BUSINESSES IN THE MIDDLE EAST
ARE INCREASINGLY USING
CONSULTING TO STREAMLINE
OPERATIONS, IMPROVE STRATEGY,
AND DRIVE GROWTH »

« PARTNERING WITH A RECRUITMENT FIRM IS AN INVESTMENT. IT SAVES TIME, REDUCES HIRING RISKS, AND PROVIDES ACCESS TO TOP TALENT THAT MIGHT NOT BE AVAILABLE THROUGH TRADITIONAL HIRING METHODS, ESPECIALLY IN COMPETITIVE MARKETS LIKE DUBAI, RIYADH, OR ABU DHABI. »

« CONSULTING IS INCREASINGLY USED FOR DRIVING STRATEGIC INITIATIVES, BUSINESS TRANSFORMATIONS, AND OPERATIONAL IMPROVEMENTS. »

RECRUITMENT IS JUST ABOUT FILLING VACANCIES

#### PANEL OPINION



40% believe that recruitment is only used to fill vacancies.



60% believe that recruitment is not just about filling vacancies.

#### YES

« RECRUITMENT IS OFTEN SEEN AS JUST A RESPONSE TO IMMEDIATE COMPANY NEEDS. »

« SOME COMPANIES DO NOT ALWAYS VIEW RECRUITMENT AS A STRATEGIC LEVER. »

« IT CAN SOMETIMES BE A REACTIVE PROCESS RATHER THAN PROACTIVE. »

NO

« WHEN THE RECRUITMENT PROCESS IS WELL-TARGETED, IT'S A TRUE INVESTMENT IN THE COMPANY'S FUTURE. »

« EXPERTISE AND KNOWLEDGE DON'T COME AT A COST—THEY'RE CRUCIAL FOR LONG-TERM SUCCESS. »



>Recruitment today is a strategic activity focused on identifying top talent that can drive organizational change and innovation, particularly in the Middle East.

>A study reveals that organizations which prioritize talent experience achieve twice the revenue growth compared to others. In rapidly evolving markets like the UAE and Saudi Arabia, companies need leaders who can adapt to fast-changing environments and drive future growth.

>Recruitment is far more than just filling vacancies; it is a strategic investment that directly impacts a company's success and future potential.

A RECRUITMENT FIRM IS AN UNNECESSARY COST

#### PANEL OPINION



14% believe that recruitment firms are simply an unnecessary cost.



86% believe that recruitment firms are an essential investment.

#### YES

« A RECRUITMENT FIRM ADDS A LAYER OF COMPLEXITY TO THE RECRUITMENT PROCESS.»

« THEIR FEES CAN SEEM HIGH FOR WHAT APPEARS TO BE A SIMPLE TASK. »

« SOMETIMES WE THINK WE CAN HANDLE THE RECRUITMENT PROCESS INTERNALLY WITHOUT EXTERNAL HELP. » NO

« IN HIGHLY COMPETITIVE MARKETS, THE COST OF A BAD HIRE CAN BE SUBSTANTIAL.»

•« A RECRUITMENT FIRM HELPS REDUCE THE RISK OF COSTLY MISTAKES. »

« SPECIALIZED RECRUITERS LEVERAGE EXTENSIVE NETWORKS AND HAVE EXPERTISE IN SOURCING THE RIGHT CANDIDATES." »



>The cost of a bad hire in the Middle East can be up to 30% of an employee's first-year salary, particularly in industries like construction, oil, gas, and finance.

>Recruitment firms bring expertise and valuable networks that can save time and resources, ensuring better-quality hires and aligning talent needs with organizational goals.

>In fast-paced markets like the UAE and Saudi Arabia, recruitment firms are a key partner in building successful teams that drive business growth.

#### RECRUITMENT ONLY MATTERS AT SENIOR LEVELS

#### **PANEL OPINION**



20% believe that recruitment at junior or mid-level positions is not as important.



80% believe that recruitment at all levels is crucial for success.

#### YES

« RECRUITMENT IS ONLY NECESSARY FOR HIGH-LEVEL EXECUTIVES OR STRATEGIC ROLES. »

« MID-LEVEL HIRES DON'T HAVE AS SIGNIFICANT AN IMPACT ON THE COMPANY'S SUCCESS. » NO

« MID-LEVEL MANAGERS AND TECHNICAL EXPERTS ARE KEY TO SUSTAINING GROWTH, ESPECIALLY IN INDUSTRIES LIKE CONSTRUCTION, TECHNOLOGY, AND LOGISTICS. »

« EVEN JUNIOR AND MID-TIER EMPLOYEES CONTRIBUTE SIGNIFICANTLY TO COMPANY CULTURE, OPERATIONAL EFFICIENCY, AND LONG-TERM INNOVATION. »



>Mid-level management and technical roles are essential to ensuring operational efficiency in sectors such as Construction, Logistics, and Technology, particularly in cities like Dubai and Abu Dhabi.

>Recruitment at all levels shapes the company's culture, productivity, and growth potential.

>In the rapidly developing Middle East job market, every hire impacts the overall success of the organization.

#### TECHNOLOGY WILL REPLACE HUMAN RECRUITERS

#### **PANEL OPINION**



30% believe AI and automation will fully replace human recruiters in the near future.



70% believe that human recruiters remain crucial in the hiring process.

#### YES

« AI AND TECHNOLOGY ARE INCREASINGLY USED TO SCREEN RESUMES AND MATCH CANDIDATES. »

« WITH GROWING AUTOMATION, IT SEEMS LIKE RECRUITERS WILL BE UNNECESSARY. »



« HUMAN RECRUITERS ARE ESSENTIAL FOR EVALUATING CULTURAL FIT AND EMOTIONAL INTELLIGENCE. »

« AI CAN'T FULLY UNDERSTAND THE COMPLEXITY OF A COMPANY'S NEEDS OR ASSESS THE CANDIDATE'S ALIGNMENT WITH THE ORGANIZATION'S CULTURE. »



>While AI is transforming the recruitment process, it still cannot replace the crucial role that human recruiters play in understanding the cultural nuances of the Middle Eastern market.

>In a culturally diverse region like the Middle East, human recruiters offer insight into the candidate's soft skills, emotional intelligence, and alignment with the company culture.

>Technology complements the process, but human expertise is necessary to make the right match between candidate and company.

RECRUITMENT AGENCIES CAN'T ADAPT TO INDUSTRY-SPECIFIC NEEDS

#### **PANEL OPINION**



40% believe recruitment agencies lack the expertise to navigate niche markets.



60% recognize the value of industryfocused recruitment.

#### YES

« GENERIC PROCESSES DON'T ACCOUNT FOR INDUSTRY-SPECIFIC CHALLENGES. »

« AGENCIES MAY NOT UNDERSTAND TECHNICAL OR HIGHLY SPECIALIZED ROLES. »

« THEY FAIL TO ADAPT TO EVOLVING MARKET DEMANDS IN SECTORS LIKE AI OR GREEN ENERGY. » NO

« SPECIALIZED AGENCIES OFTEN EMPLOY RECRUITERS WITH DOMAIN EXPERTISE. »

« AGENCIES CAN LEVERAGE NETWORKS AND MARKET KNOWLEDGE TO SECURE THE BEST TALENT. »

« IN COMPLEX MARKETS LIKE THE MIDDLE EAST, NICHE EXPERTISE ENSURES BETTER CULTURAL AND TECHNICAL FIT. »



>In dynamic markets like Dubai, Riyadh, and Abu Dhabi, recruitment agencies excel by specializing in industries such as renewable energy, healthcare, and technology. Employing domain experts, they understand unique sector challenges and align talent acquisition with market trends.

>By leveraging networks and insights, these firms provide tailored solutions, ensuring cultural and technical fit. Whether sourcing AI specialists or renewable energy experts, they act as strategic partners, helping businesses secure top talent and adapt to evolving industry demands.

#### CONSULTANTS ARE ONLY FOR LARGE-SCALE PROJECTS

#### PANEL OPINION



30% believe consultants are only for large companies or high-budget projects.



70% recognize the accessibility of consulting services for all business sizes.

#### YES

« CONSULTING FIRMS TARGET ENTERPRISES WITH SIGNIFICANT RESOURCES. »

« SMALL OR MID-SIZED COMPANIES OFTEN CAN'T AFFORD CONSULTING FEES. »

« BIG FIRMS GET PRIORITY ACCESS TO EXPERIENCED CONSULTANTS. »

NO

« BOUTIQUE CONSULTING FIRMS SPECIALIZE IN HELPING SMES ADDRESS FOCUSED CHALLENGES. »

« CONSULTANTS OFFER SCALABLE SOLUTIONS TAILORED TO BOTH BUDGETS AND NEEDS. »

« FOR STARTUPS, CONSULTANTS PROVIDE CRITICAL INSIGHTS FOR GROWTH AND MARKET ENTRY. »



>Consultants are Strategic Partners for businesses of all sizes, not just large enterprises.

>In markets like Dubai and Riyadh, SMEs and startups increasingly rely on consultancy services to optimize operations, enter new markets, and drive innovation.

>Specialized Consulting firms provide scalable, tailored solutions that address specific challenges, making consultancy accessible and impactful for organizations with diverse budgets and needs.

CONSULTANTS ONLY PROVIDE RECOMMENDATIONS WITHOUT IMPLEMENTING SOLUTIONS

#### **PANEL OPINION**



30% believe consultants stop at providing advice.



70% see consultants as hands-on partners.

#### YES

« CONSULTANTS CREATE THEORETICAL PLANS WITHOUT PRACTICAL FOLLOW-THROUGH. »

« RECOMMENDATIONS LACK CUSTOMIZATION AND FEASIBILITY. »

 $\ll$  EXECUTION RELIES ENTIRELY ON THE IN-HOUSE TEAM.  $\gg$ 

NO

« IMPLEMENTATION IS PART OF THE CONSULTING PROCESS IN MOST ENGAGEMENTS. »

« CONSULTANTS OFTEN STAY TO MONITOR AND ADJUST STRATEGIES POST-IMPLEMENTATION. »

«THEIR SUCCESS IS MEASURED BY TANGIBLE OUTCOMES, NOT JUST REPORTS. »

# OUR OPINION

>Modern consultants are implementation partners, ensuring their strategies are executed effectively. In the Middle East, they go beyond advising by driving execution in areas like Digital Transformation and market expansion.

>Their involvement ensures plans are actionable and aligned with business goals, delivering realworld, sustainable outcomes.

RECRUITMENT IS A TRANSACTIONAL PROCESS, NOT A PARTNERSHIP

#### **PANEL OPINION**



40% believe recruitment firms are focused solely on filling positions.



60% view recruitment as a strategic partnership.

#### YES

« RECRUITERS PRIORITIZE QUANTITY OVER QUALITY TO MEET QUOTAS. »

« THE RELATIONSHIP ENDS ONCE THE CANDIDATE IS HIRED. »

« RECRUITMENT FIRMS DON'T ALWAYS UNDERSTAND THE COMPANY'S LONG-TERM VISION. » ΝΟ

« RECRUITERS HELP CRAFT JOB DESCRIPTIONS ALIGNED WITH COMPANY OBJECTIVES. »

« ONGOING COLLABORATION ENSURES FUTURE HIRING NEEDS ARE PROACTIVELY ADDRESSED. »

« RECRUITMENT FIRMS OFTEN ASSIST WITH ONBOARDING AND RETENTION STRATEGIES. »

# OUR OPINION

>In the Middle East's fast-changing markets, recruitment firms are more than talent providers they're strategic partners. By aligning hiring with business goals, they help companies adapt to shifts in industries like Technology, Healthcare, and Construction.

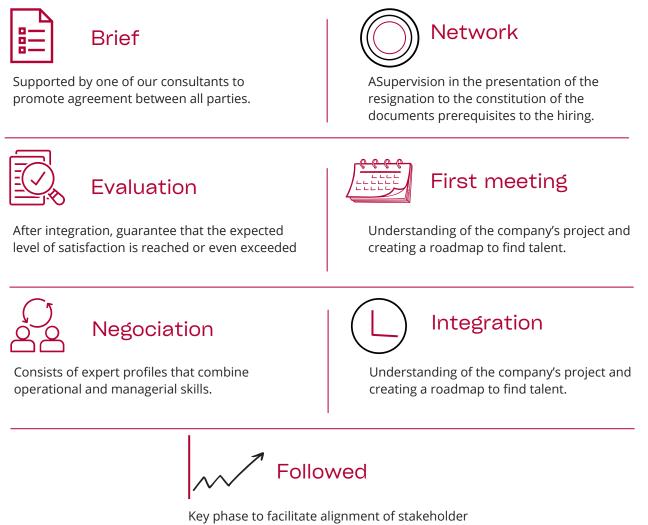
>This partnership goes beyond filling roles - it includes crafting precise job descriptions, supporting onboarding, and proactively addressing future talent needs to drive sustainable growth.

## PART 2.

# UNDERSTANDING THE RECRUITMENT & CONSULTING PROCESS CYCLE

Recruitment and Consulting are strategic journeys that require careful planning and execution. Below is a breakdown of the **Recruitment and Consulting Process Cycle**, focused on maximizing the benefits and understanding each phase in detail, particularly in the context of the Middle East market

#### **Our Premium Recruitment Process**



#### **Our Premium Consulting Process**



#### First meeting

Scheduling a first meeting between the firm and a key person from the client company (HR Director and/or member of the Executive Committee) to familiarize ourselves with the company culture, understand the mission's challenges, growth drivers, organizational structure, governance, sizing, and future projects



To ensure an accurate reflection of the first meeting, it is essential to draft a formal letter of engagement. This letter should outline the objectives as well as the resources and methods that will be deployed by the firm and the consultant



Once the list of the top 3 consultants has been pre-selected, the firm will arrange individual interviews to advise them and ensure that their profile aligns with the objectives of the mission. A face-to-face meeting will then be scheduled between all three parties.



Once the mission is signed, the firm conducts regular follow-ups to provide updates on the progress of the work. This includes a detailed definition of the mission, the roadmap, the initial feedback report, regular reporting, as well as qualitative and quantitative performance indicators. This follow-up continues until the completion of the mission.



After an initial phone screening, the selected candidates are invited to the company's premises for a presentation of the mission. If the candidate is shortlisted, the selection process may include additional professional references, such as 360-degree feedback, assessments, and personality tests.



Assisting the consultant within the organization to establish a clear and structured plan for the mission, ensuring alignment with the company's goals and expectations.

## h Mission Start

The consultant produces a detailed initial report to quickly immerse themselves in both operational and strategic aspects of the project, ensuring a smooth transition into the role.

### سر 🛉 Mission End

Developing a sustainable action plan for the current teams, combined with mentoring and/or coaching for the successor. This document outlines effective, long-term measures for the teams in place, as well as mentoring or coaching sessions to ensure the successor's success.

#### PART 3. FOSTERING LOYALTY IN RECRUITMENT AND CONSULTING: WHY FAITHFUL EXECUTIVE IS YOUR TRUSTED PARTNER

#### WHY PARTNER WITH FAITHFUL EXECUTIVE

Faithful Executive is a leading recruitment and consulting firm with 10 years of experience, offering expert services across the Middle East and Europe. We specialize in creating tailored recruitment strategies and impactful consulting solutions, focusing on long-term client partnerships.

What sets Faithful Executive apart is its leadership by Dorothée Baude, a woman who has built a reputation through industry expertise and strategic vision. Under her leadership, the company has become a trusted partner for organizations navigating complex recruitment and consulting challenges.

Our firm is built on four core values:

- Fidelity
- Responsiveness
- Trust
- Ethics

#### **EXPERIENCE PROVEN**

As an industry leader, we have a proven track record in executive search and consulting across sectors such as finance, technology, and human resources. Our deep industry understanding allows us to offer solutions that are customized to each client's unique needs.

We take pride in the fact that 80% of our business comes from repeat clients, a testament to our ability to deliver exceptional service, measurable results, and longterm relationships based on trust.



# OUR KEY FIGURES

+15

Years of experience

+ 20 000

Interim managers / Consultants

+ 30%

of International Missions

# + 59%

of Transformation projects

## + 30 000

Qualified Candidates

## + 80%

Repeat Clients

#### **A DYNAMIC EXPERTISE**

FAITHFUL EXECUTIVE was founded and is led by Dorothée Baude, a strong and visionary leader.

Each member of the FAITHFUL EXECUTIVE team is carefully selected for their expertise. With over 15 years of experience in Recruitment and Consulting, our team has a deep understanding of organizational complexity and the ability to quickly assess client needs. We specialize in identifying and placing highly skilled professionals and executives. We require our consultants and interim managers to possess not only technical expertise but also leadership, vision, and a resultsdriven approach.

#### A DIVERSE COMMUNICATION APPROACH

At FAITHFUL EXECUTIVE, communication is a cornerstone of our strategy. Dorothée Baude, Founder and President, is an influential figure who actively shares her insights and convictions on LinkedIn, contributing to discussions around recruitment and consulting.

Our website reflects our commitment to communication, where we share educational articles on Recruitment trends and Consulting, Expert opinions on key business topics, and profiles of influential figures in the industry. We also produce videos to introduce our services, showcase our offices, and present our team.



# OUR GOOGLE REVIEWS



Fadi 1 avis

#### ★★★★★ il y a 2 semaines NOUVEAU

We needed to recruit a large number of senior and mid-level hospitality professionals across Dubai. Faithful Executive's RPO service was a game-changer. They provided us with an experienced Account Manager on-site, working alongside their back-office team of Talent Acquisition. This allowed us to scale our recruitment efforts without compromising on the quality of candidates. Their strategic approach to recruitment helped us meet our hiring targets efficiently and effectively.



#### Zainab

1 avis · 2 photos

★★★★★ il y a un mois

When we needed interim leadership for a large-scale construction project in Dubai, Faithful Executive delivered. Their approach to interim management has been exceptionally thorough, and they provided us with a senior project director who managed our operations flawlessly. The strength of their network and understanding of the regional construction industry is invaluable.



#### Zeina

1 avis

★★★★★ il y a une semaine NOUVEAU

Faithful Executive's team has been a trusted partner for our executive recruitment needs in the consumer goods sector. Their deep understanding of the regional market and ability to source candidates who fit perfectly with our company culture has been invaluable. We successfully filled several C-suite roles with their assistance and couldn't be happier with the results.



#### Lina 1 avis

★★★★★ il y a 3 semaines NOUVEAU

We had the pleasure of working with Faithful Executive on multiple high-level recruitment projects for our infrastructure business in Dubai. Their consultants are highly skilled in identifying the right fit for senior management roles, and we've been impressed by their tailored approach. Dorothee's attention to detail and market knowledge ensured that we made the best choices for our company.



#### Mariam 1 avis

★★★★★ il y a 2 semaines NOUVEAU

Faithful Executive's RPO solution for our tech hiring needs in Dubai has been nothing short of remarkable. Their on-site Account Manager worked closely with our leadership team to understand the urgency of our recruitment needs. Backed by their team of Recruiters, they were able to deliver hundreds of qualified candidates for various positions across IT and technology. Their personalized approach helped us onboard top talent quickly and efficiently.

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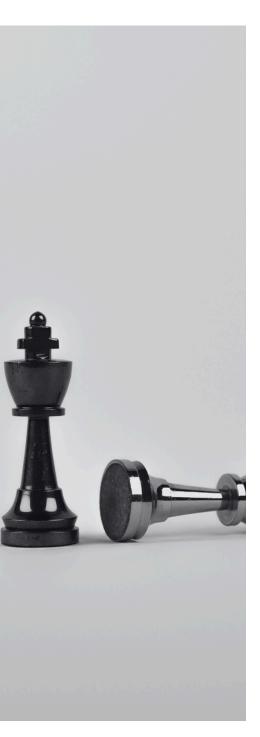
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# THE FINAL WORD



Do you have any questions or comments after reading our Guide? We woud love to hear from you!

In the meantime, feel free to explore the world of Faithful Executive by visiting our website, checking out our reviews on Google, or contacting us directly by phone.



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